



RANCH AGM

Sector snapshot

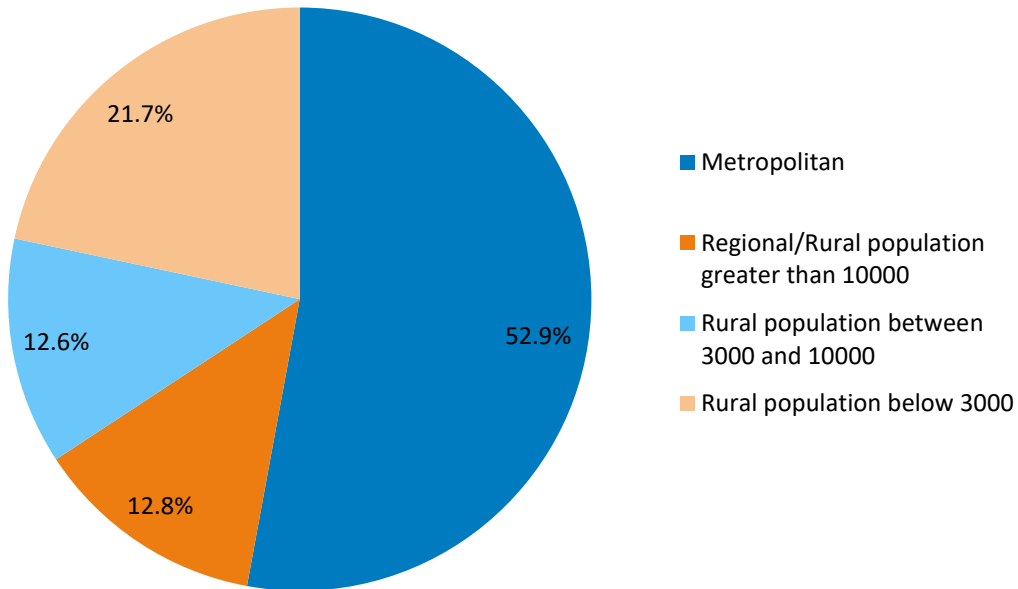
Keir Paterson

CEO, Neighbourhood Houses Victoria

Neighbourhood Houses Victoria acknowledges the Traditional Owners of the lands across Victoria. We pay our respects to their spirits, ancestors, elders and Aboriginal and Torres Strait Islander community members past, present and emerging.

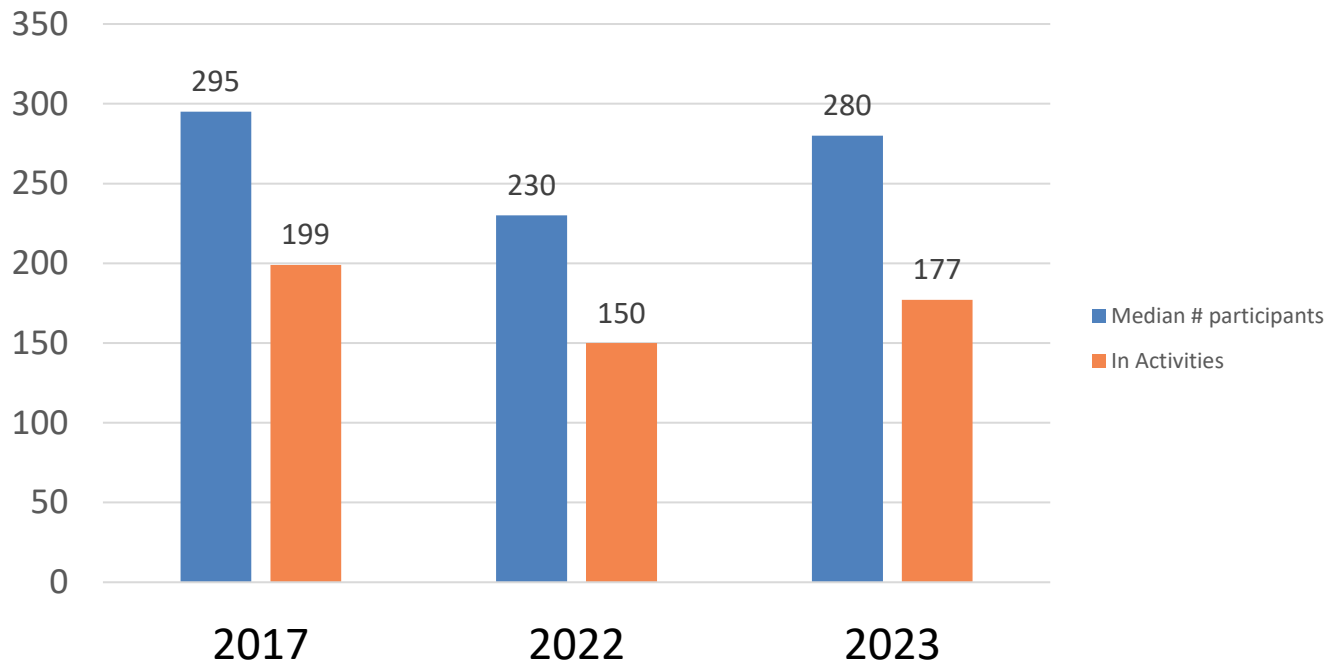
Neighbourhood Houses Survey 2023

*Community location, type and size



West Warrnambool Neighbourhood House

- 173,245 Participants/week
- 104,893 Participants in activities



Volunteers

7,881
volunteers

(6,896 in 2022)

28,244
hours of
work/wk
(26,203 in 2022)



Orana Neighbourhood House – Neighbourhood House Week

Employees

5,465 employees

1,736 FTE

4.4 Average FTE

28% have a FTE



Rye Community House – Neighbourhood House Week

Well used facilities



Mooroopna Education and Activity Centre - Mural

The average Neighbourhood House is in use for over 51 hrs a week

Used to support 4,567 other community groups – up 34% on 2022

Used to deliver over 423,000 sessions of activities – up 6% on 2022

Top activities

Activity	Sessions in 2023	Change from 2022
Social connection, recreational	73,250	+5.8%
Health / exercise activities	67,049	+2.8%
Pre-accredited/Non-accredited adult education & training	42,275	+8.6%
English as an additional language (EAL) training / English conversation	21,181	-12%
Computer training / digital literacy	22,155	+2%
Childcare	19,044	+3%
Children's activities (5-12)	16,668	+26%
Senior's Groups (60+)	13,142	-1%



Springvale Neighbourhood House - Viet dance group



Caulfield South Community House - Baking club

Top 10 Services

Service	% of Neighbourhood Houses providing service	
	2023	2022
Room hire	90.7%	90.9%
Referral (both formal & informal)	81.7%	82.7%
Public computer / internet access	76.6%	76.1%
Community consultation	66.6%	69%
Gardening groups/clubs/activities	66.3%	67.5%
Library service / book swap	66.3%	67.3%
Community advocacy	65.3%	62.2%
Food relief - (e.g. food parcels, breakfast clubs, food bank, etc.)	62.6%	69.5%
Community Information / Citizens Advisory Bureau	54.8%	54.1%
Auspice other community groups	57.5%	53%



Notting Hill Neighbourhood House – Street Pantry

Activity Hours/week

Target: 21,487

Reported: 50,329

Percentage of target
reported: 234%



Colac Neighbourhood House - Homework Club

Social prescribing

We are managing a social prescribing project / partnership	7%	26
We are a non-leading partner in a social prescribing project	10%	38
People are prescribed to us by a social prescribing project	17%	67
Totals	33%	131



Central Ringwood Community Centre - Knitters group

Disaster response

90



Rochester Community House
– Flood Relief Fund

Food relief	50
Use of NH facilities for emergency services	22
Fundraising	10
Advocacy	47
Referrals	52
Feeding emergency service personnel	7
Hosting relief agencies onsite	21
Provision of counselling services	16
Storage or distribution of clothing or other essentials	25
Use of NH facilities for respite or safety	27
Other	24

The food challenge

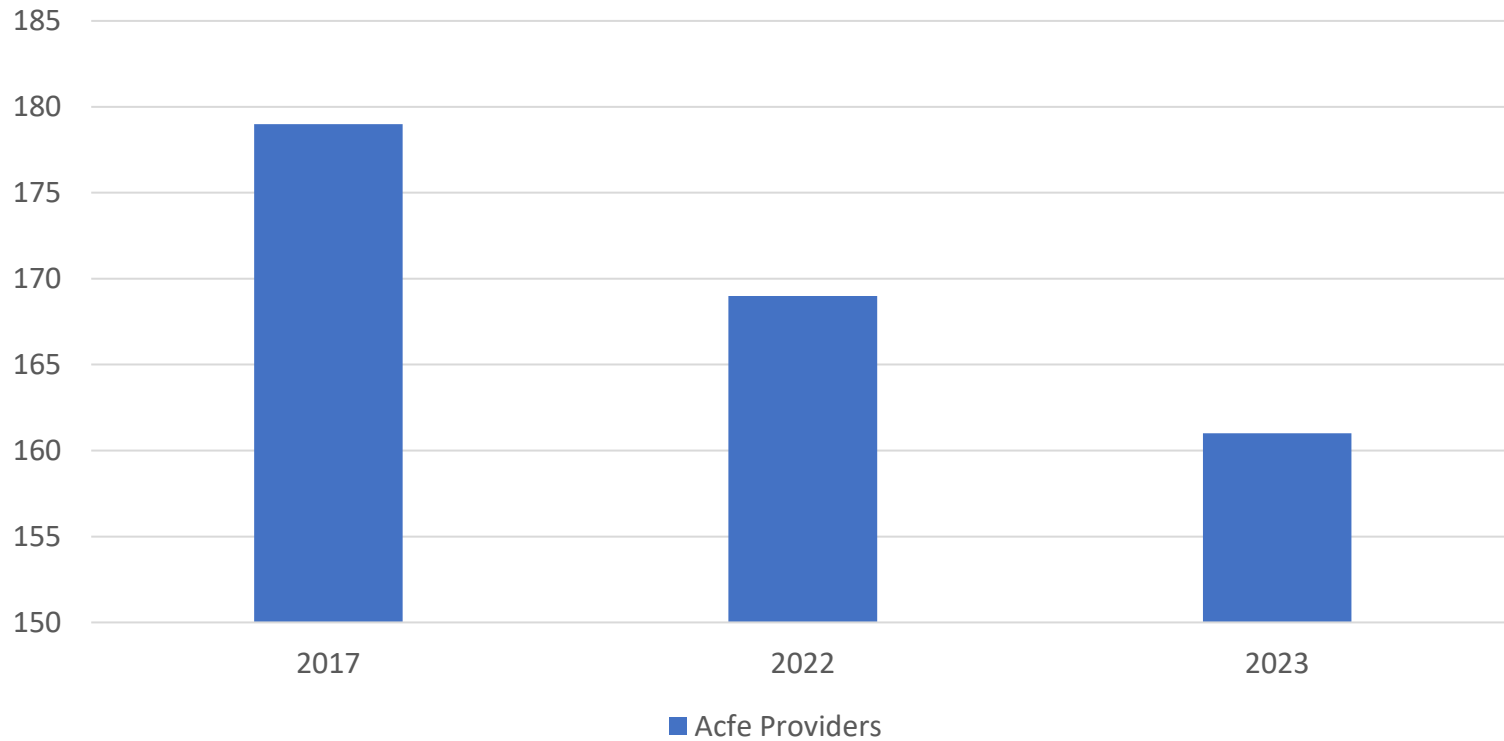
- 2.76 million kgs of food relief per year – up 20% on 2022
- 230 tonnes/month
- Foodbank is the largest supplier providing 47%
- 31% of food is Neighbourhood House sourced
- that comes at a cost



Glen Park Community Centre - Café on the Park

ACE

ACE providers 2017 to 2023



Community value

- Not a SROI
- Not comparable between Neighbourhood Houses or year to year
- Community size matters
- Activity types matter
- Some of the value of some of the activities

\$847,134,850

(\$742,104,751 in 2022)

**\$20.81 per
\$1 of NHCP**
(\$19.23 in 2022)

**\$3.51 per
\$1 of Income**
(3.47 in 2022)



Thanks for attending

Please don't hesitate to contact us if you have any questions about today's presentation.