Neighbourhood house program updates

Department of Families, Fairness and Housing

OFFICIAL



Neighbourhood House Coordination Program (NHCP)



>400 neighbourhood houses



16 neighbourhood house networks



1 peak (Neighbourhood Houses Victoria)

Neighbourhood house support

Government

Central

- Central coordination
- Budget oversight
- Risk and issues mgmt
- Policy advice
- Program design
- Contract mgmt

Local

 Community Partnership Teams: Local support and advice

Other areas

- Leasing (Homes Vic)
- Other funding (inc. DFFH, DJSIR, DH)

Sector

NHVic

- Partially funded by NHCP
- Sector coordination
- Training and support
- Advice to government
- Advocacy

NH Networks

- Manager funded by NHCP
- Regional coordination
- Support to houses
- Advice to government
- Advocacy

Updates

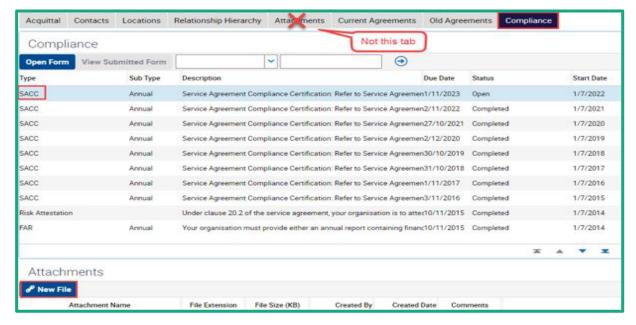
- Neighbourhood house participant survey
 - https://www.nhvic.org.au/neighbourhood-house-participant-survey
- Men's shed grants
 - https://www.vic.gov.au/mens-shed-funding-program
- Community food relief program local grants
 - https://www.vic.gov.au/community-food-relief-program-local-grants
- Update to neighbourhood house guidelines

Contact: nhcp@dffh.vic.gov.au

Top tips – submitting your SACC

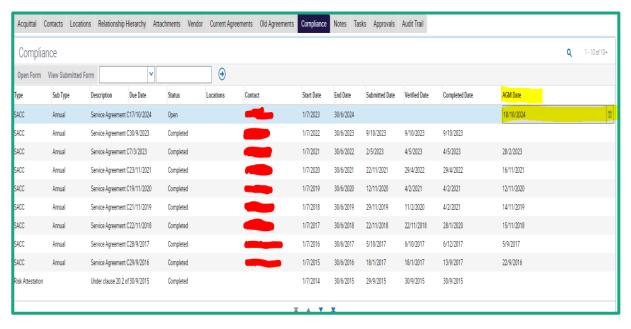
Check you have uploaded your financial statements to the **correct attachment section**





If your AGM date is more than 3-months after end of financial / calendar year – make sure you update your AGM date to avoid being marked as overdue





Top tips - Contact details and addresses

1

Keep your contact details up to date

They will be the department's first point of contact, including for important program information.

2

You can edit contact details in the Service Agreement Module
Clicking on the contact will allow you to edit details, including changing
the *Primary contact*.

3

Old contact details and addresses are not deleted

Don't be alarmed if you see old contact details or addresses in the service agreement module. Confirm status is listed as *Old* or *Inactive*

4

Contact the FAC helpdesk to add or terminate users

All users will need to be registered for an eBusiness account

Further resources

eBusiness Helpdesk

Email: Ebiz@support.vic.gov.au **Phone**: 1300 799 470, option 1, then option 4 if:

- You are having difficulties registering for eBusiness
- You need an eBusiness password reset
- You need to register a new Organisation Authority
- You need to remove access from a user who is no longer part of your organisation
- Anything else related directly to eBusiness

FAC Helpdesk

Email: fac@dffh.vic.gov.au **Phone**: 1300 799 470, option 1, then

option 5 if:

- If you have a query regarding My Agency, Service Agreement Module or any general queries relating to the FAC
- To update your Organisation contacts or locations in My Agency and Service Agreement Module
- For access to the Service Delivery Tracking, Individualised Funding Allocation Management System (IFAMS), or other functionality

Other Resources

FAC Online training fac.dffh.vic.gov.au/fac-online-training

Guide for submitting your SACC fac.dffh.vic.gov.au/completing-service-agreement-compliance-certificate-service-agreement-module

Update contact details in the Service Agreement Module:
https://fac.dffh.vic.gov.au/how-change-your-details-service-agreement-module