

Neighbourhood house program updates

Department of Families, Fairness and Housing

OFFICIAL

Neighbourhood House Coordination Program (NHCP)



>400 neighbourhood houses



16 neighbourhood house networks



1 peak (Neighbourhood Houses Victoria)

Neighbourhood house support

Government

Central

- Central coordination
- Budget oversight
- Risk and issues mgmt
- Policy advice
- Program design
- Contract mgmt

Local

- Community Partnership Teams:
Local support and advice

Other areas

- Leasing (Homes Vic)
- Other funding (inc. DFFH, DJSIR, DH)

Sector

NHVic

- Partially funded by NHCP
- Sector coordination
- Training and support
- Advice to government
- Advocacy

NH Networks

- Manager funded by NHCP
- Regional coordination
- Support to houses
- Advice to government
- Advocacy

Updates

- Neighbourhood house participant survey
 - <https://www.nhvic.org.au/neighbourhood-house-participant-survey>
- Men's shed grants
 - <https://www.vic.gov.au/mens-shed-funding-program>
- Community food relief program – local grants
 - <https://www.vic.gov.au/community-food-relief-program-local-grants>
- Update to neighbourhood house guidelines

Contact: nhcp@dffh.vic.gov.au

Top tips – submitting your SACC

Check you have uploaded your financial statements to the **correct attachment section**



Acquittal Contacts Locations Relationship Hierarchy ~~Attachments~~ Current Agreements Old Agreements **Compliance**

Compliance

Open Form View Submitted Form [] []

Type	Sub Type	Description	Due Date	Status	Start Date
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	1/11/2023	Open	1/7/2022
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	2/11/2022	Completed	1/7/2021
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	27/10/2021	Completed	1/7/2020
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	2/12/2020	Completed	1/7/2019
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	30/10/2019	Completed	1/7/2018
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	31/10/2018	Completed	1/7/2017
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	1/11/2017	Completed	1/7/2016
SACC	Annual	Service Agreement Compliance Certification: Refer to Service Agreemen	3/11/2016	Completed	1/7/2015
Risk Attestation		Under clause 20.2 of the service agreement, your organisation is to attes	10/11/2015	Completed	1/7/2014
FAR	Annual	Your organisation must provide either an annual report containing financ	10/11/2015	Completed	1/7/2014

Attachments

New File

Attachment Name	File Extension	File Size (KB)	Created By	Created Date	Comments
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If your AGM date is more than 3-months after end of financial / calendar year – make sure you **update your AGM date to avoid being marked as overdue**



Acquittal Contacts Locations Relationship Hierarchy Attachments Vendor Current Agreements Old Agreements **Compliance** Notes Tasks Approvals Audit Trail

Compliance

Open Form View Submitted Form [] []

Type	Sub Type	Description	Due Date	Status	Locations	Contact	Start Date	End Date	Submitted Date	Verified Date	Completed Date	AGM Date
SACC	Annual	Service Agreement C17/10/2024		Open		[REDACTED]	1/7/2023	30/6/2024				10/10/2024
SACC	Annual	Service Agreement C30/9/2023		Completed		[REDACTED]	1/7/2022	30/6/2023	9/10/2023	9/10/2023	9/10/2023	
SACC	Annual	Service Agreement C7/3/2023		Completed		[REDACTED]	1/7/2021	30/6/2022	2/5/2023	4/5/2023	4/5/2023	28/2/2023
SACC	Annual	Service Agreement C23/11/2021		Completed		[REDACTED]	1/7/2020	30/6/2021	22/11/2021	29/4/2022	29/4/2022	16/11/2021
SACC	Annual	Service Agreement C19/11/2020		Completed		[REDACTED]	1/7/2019	30/6/2020	12/11/2020	4/2/2021	4/2/2021	12/11/2020
SACC	Annual	Service Agreement C21/11/2019		Completed		[REDACTED]	1/7/2018	30/6/2019	29/11/2019	11/2/2020	4/2/2021	14/11/2019
SACC	Annual	Service Agreement C22/11/2018		Completed		[REDACTED]	1/7/2017	30/6/2018	22/11/2018	22/11/2018	28/1/2020	15/11/2018
SACC	Annual	Service Agreement C28/9/2017		Completed		[REDACTED]	1/7/2016	30/6/2017	5/10/2017	6/10/2017	6/12/2017	5/9/2017
SACC	Annual	Service Agreement C29/9/2016		Completed		[REDACTED]	1/7/2015	30/6/2016	18/1/2017	18/1/2017	13/9/2017	22/9/2016
Risk Attestation		Under clause 20.2 of 30/9/2015		Completed			1/7/2014	30/6/2015	29/9/2015	30/9/2015	30/9/2015	

Top tips - Contact details and addresses

1

Keep your contact details up to date

They will be the department's first point of contact, including for important program information.

2

You can edit contact details in the Service Agreement Module

Clicking on the contact will allow you to edit details, including changing the *Primary contact*.

3

Old contact details and addresses are not deleted

Don't be alarmed if you see old contact details or addresses in the service agreement module. Confirm status is listed as *Old* or *Inactive*

4

Contact the FAC helpdesk to add or terminate users

All users will need to be registered for an eBusiness account

Further resources

eBusiness Helpdesk

Email: Ebiz@support.vic.gov.au

Phone: 1300 799 470, option 1, then option 4 if:

- You are having difficulties registering for eBusiness
- You need an eBusiness password reset
- You need to register a new Organisation Authority
- You need to remove access from a user who is no longer part of your organisation
- Anything else related directly to eBusiness

FAC Helpdesk

Email: fac@dffh.vic.gov.au

Phone: 1300 799 470, option 1, then option 5 if:

- If you have a query regarding My Agency, Service Agreement Module or any general queries relating to the FAC
- To update your Organisation contacts or locations in My Agency and Service Agreement Module
- For access to the Service Delivery Tracking, Individualised Funding Allocation Management System (IFAMS), or other functionality

Other Resources

FAC Online training

fac.dffh.vic.gov.au/fac-online-training

Guide for submitting your SACC

fac.dffh.vic.gov.au/completing-service-agreement-compliance-certificate-service-agreement-module

Update contact details in the Service Agreement Module:

<https://fac.dffh.vic.gov.au/how-change-your-details-service-agreement-module>